

KELOWNA AND DISTRICT SOCIETY FOR COMMUNITY LIVING

**SATISFACTION SURVEY- SERVICE RECEIPT**

Date: May 11, 2007

(To be completed by the AQAM prior to sending.) Which area does the survey pertain to:

Day Service		KDI Wood Shop		ICO	
Social Recreation Evening/Weekend Service		Richter Street		Larry's Cycle	

In order to continue to improve the services we provide to you, please take a few minutes to answer the questions. Your answers are very important and help KDSCL provide the best service possible. Please use more sheets if required.

Person completing the survey (optional): \_\_\_\_\_

**Please check the appropriate answer.**

	No	Usually	Yes
Are you happy with the service?			
Do you like the activities you do when you are there?			
Do KDSCL staff treat you with respect?			
Do KDSCL staff treat you nicely?			
Do KDSCL staff listen to your questions and concerns?			
Are your concerns addressed?			
Do our hours of service meet your needs?			
Have you had an ISP?			
Did you like your ISP?			
Do KDSCL staff ask you what your goals are?			
Do KDSC staff help you reach your goals?			
Do you take part in community activities as often as you would like?			
Do you feel safe at KDSCL?			

Is there anything that stops you from coming to or doing things at KDSCL?

Do you want KDSCL to do anything different?

Is there anything else you want us to know?

Is someone helping you complete this form?  Yes  No

If yes, are you a KDSCL staff?  Yes  No

**Mail or drop-off survey:**  
KDSCL  
555 Fuller Avenue  
Kelowna, BC, V1Y 7W8  
Fax to: 763-4488

**If you have any questions regarding this survey please call 763-4839.**

If you are not receiving the KDSCL quarterly Newsletter and would like a copy, please call 763-4837 or email [cdaley@kdscl.bc.ca](mailto:cdaley@kdscl.bc.ca) with your name, address and postal code.

**Thank you for your time and assistance.**